# System Safety for Highly Distributed Air Traffic Management

PI: Nancy Leveson, MIT

Co-PI: Chris Wilkinson, Honeywell

#### **Problem Statement**

- Current flight-critical systems remarkably safe due to
  - Conservative adoption of new technologies
  - Careful introduction of automation to augment human capabilities
  - Reliance on experience and learning from the past
  - Extensive decoupling of system components
- Basically keep things simple and put up with inefficiencies

#### **Problem Statement (2)**

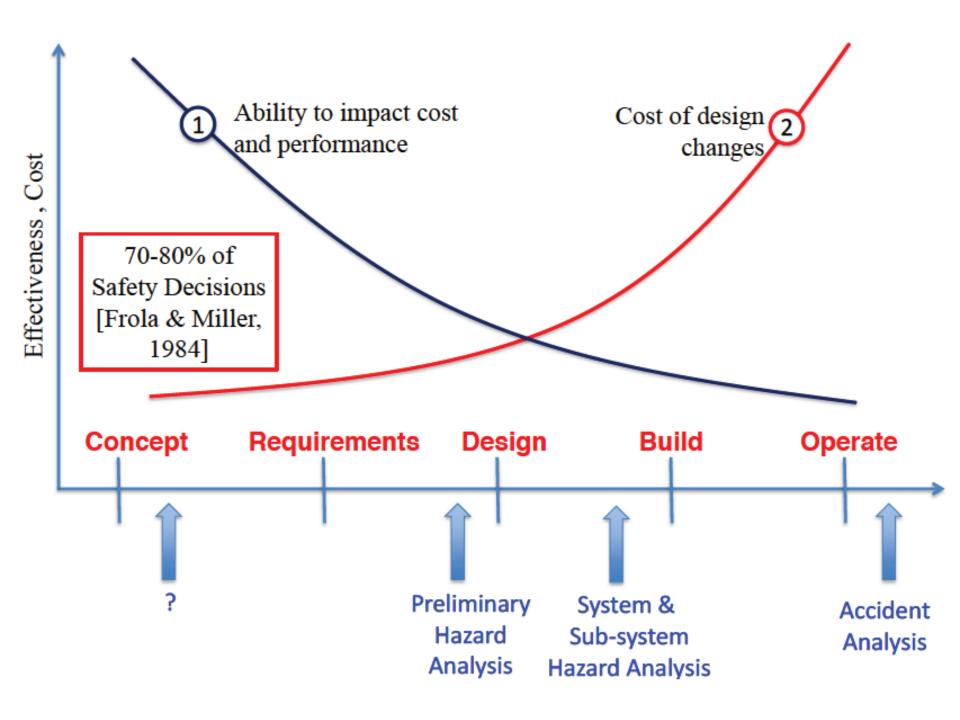
- NextGen introduces more complexity and potential for accidents:
  - Increased coupling and inter-connectivity among airborne, ground, and satellite systems
  - Control shifting from ground to aircraft and shared responsibilities
  - Use of new technologies with little prior experience in this environment
  - Increased reliance on software (allowing greater system complexity)
  - Human assuming more supervisory roles over automation, requiring more cognitively complex human decision making

### **Problem Statement (3)**

- Attempts to re-engineer the NAS in the past have not been terribly successful and have been very slow, partly due to inability to assure safety.
- Question: What new methods for assuring safety will address challenges of NextGen that current methods do not?

#### Hypotheses:

- Rethinking how to engineer for safety is required to successfully introduce NextGen concepts
- A new approach to safety based on systems theory can improve our ability to assure safety in these complex systems



#### Research Goals

- Create a hazard analysis method that works in concept development stage and supports safety-guided design to
  - Find flaws in NextGen concept documents (ConOps)
  - Evaluate the safety implications of alternative NextGen architectures.
  - Show how to derive verifiable system and software safety requirements from ConOps
  - Evaluate how the new approach would fit into the current FAA
     ATO Safety Management System
- Extend hazard analysis to include more sophisticated human factors
- Evaluate new analysis techniques by comparing results with the current state-of-the-art approach being used on NextGen

### **Traditional Ways to Cope with Complexity**

- 1. Analytic Reduction
- 2. Statistics

#### **Analytic Reduction**

- Divide system into distinct parts for analysis
  - Physical aspects → Separate physical components or functions

    Behavior → Events over time
- Examine parts separately and later combine analysis results
- Assumes such separation does not distort phenomenon
  - Each component or subsystem operates independently
  - Analysis results not distorted when consider components separately
  - Components act the same when examined singly as when playing their part in the whole
  - Events not subject to feedback loops and non-linear interactions

# Human factors concentrates on the "screen out"





# Engineering concentrates on the "screen in"



# Not enough attention on integrated system as a whole







#### **Analytic Reduction does not Handle**

- Component interaction accidents
- Systemic factors (affecting all components and barriers)
- Software and software requirements errors
- Human behavior (in a non-superficial way)
- System design errors
- Indirect or non-linear interactions and complexity
- Migration of systems toward greater risk over time (e.g., in search for greater efficiency and productivity)

#### Standard Approach to Safety

- Reductionist
  - Divide system into components
  - Assume accidents are caused by component failure
  - Identify chains of directly related physical or logical component failures that can lead to a loss
  - Assume randomness in the failure events so can derive probabilities for a loss
- Forms the basis for most safety engineering and reliability engineering analysis:

FTA, PRA, FMEA/FMECA, Event Trees, etc.

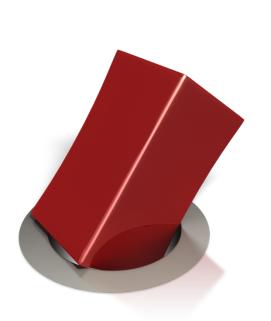
and design (concentrate on dealing with component failure):

Redundancy and barriers (to prevent failure propagation), high component integrity and overdesign, fail-safe design, ....

Note software does not fit: software does not fail, it simply does something that is unsafe in a particular context

#### **Summary**

- New levels of complexity, software, human factors do not fit into a reductionist, reliability-oriented world.
- Trying to shoehorn new technology and new levels of complexity into old methods will not work





- "But the world is too complex to look at the whole, we need analytic reduction"
- Right?

#### **Systems Theory**

- Developed for systems that are
  - Too complex for complete analysis
    - Separation into (interacting) subsystems distorts the results
    - The most important properties are emergent
  - Too organized for statistics
    - Too much underlying structure that distorts the statistics
    - New technology and designs have no historical information
- Developed for biology (von Bertalanffy) and engineering (Norbert Weiner)
- First used on ICBM systems of 1950s/1960s

## **Systems Theory (2)**

- Focuses on systems taken as a whole, not on parts taken separately
- Emergent properties
  - Some properties can only be treated adequately in their entirety, taking into account all social and technical aspects
     "The whole is greater than the sum of the parts"
  - These properties arise from relationships among the parts of the system

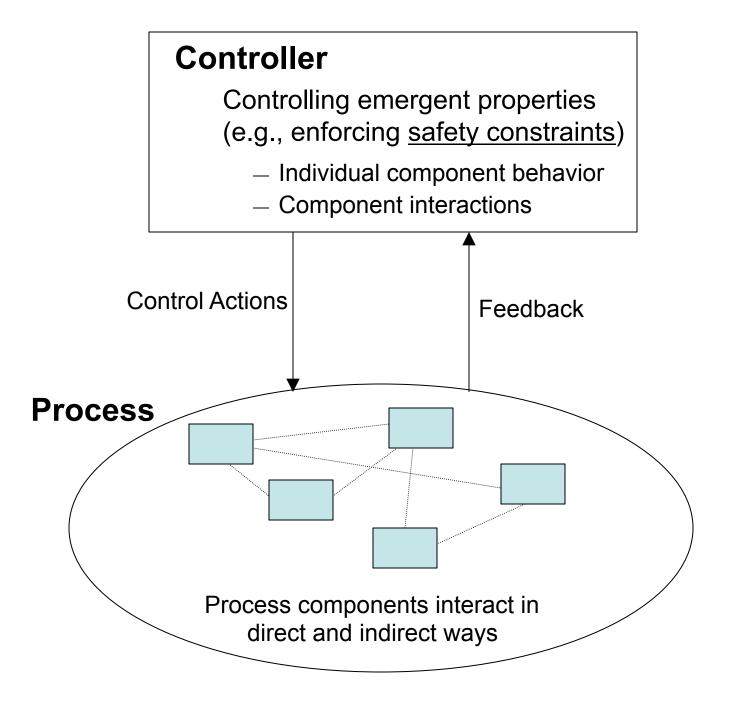
How they interact and fit together

# **Emergent properties** (arise from complex interactions) **Process** Process components interact in direct and indirect ways

Safety is an emergent property

### The STAMP Paradigm

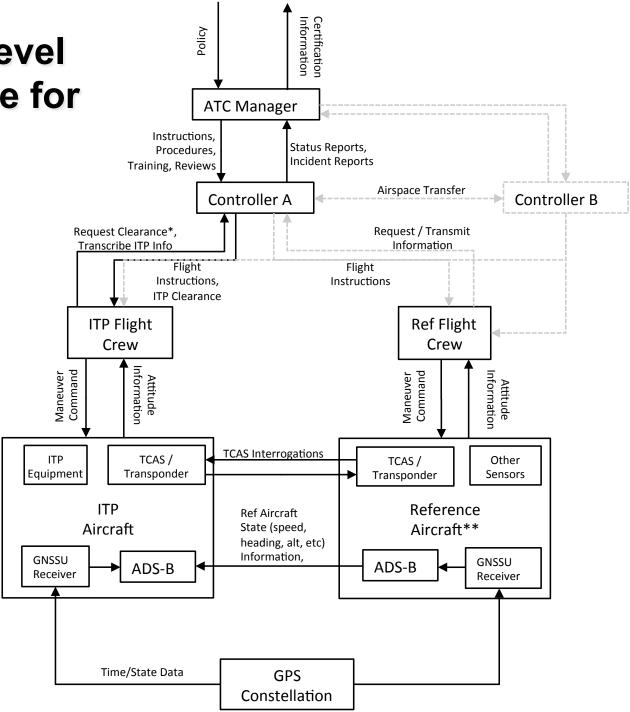
- Safety is a controllable system property if
  - Consider system at appropriate level
  - So can include <u>all</u> effects of system operations
  - Not just those attributable to component failure



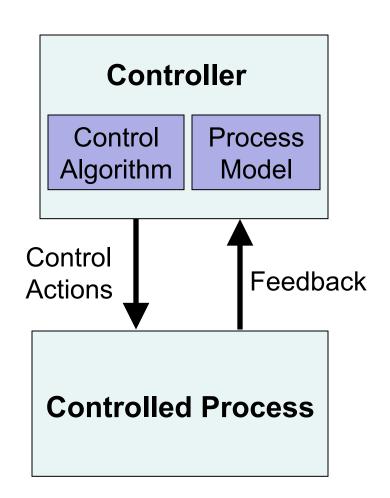
#### **Controls/Controllers Enforce Safety Constraints**

- Power must never be on when access door open
- Two aircraft must not violate minimum separation
- Aircraft must maintain sufficient lift to remain airborne
- Public health system must prevent exposure of public to contaminated water and food products
- Pressure in a deep water well must be controlled
- Truck drivers must not drive when sleep deprived

**Example High-Level Control Structure for ITP** 

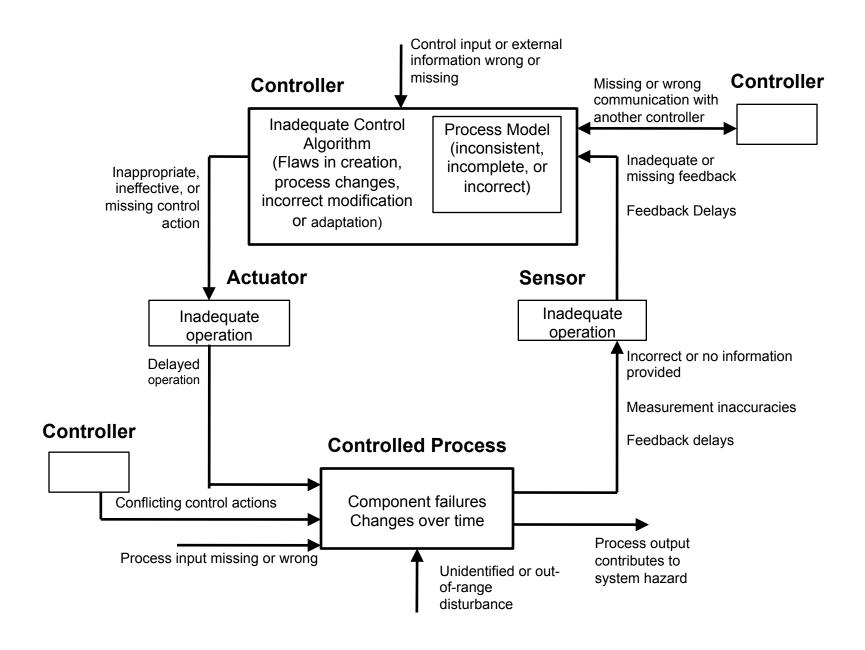


#### System Theoretic Process Analysis (STPA)



- Accidents often occur when process model inconsistent with state of controlled process (SA)
- Four types of unsafe control actions:
  - Control commands required for safety are not given
  - Unsafe ones are given
  - Potentially safe commands given too early, too late
  - Control stops too soon or applied too long
- Step 1: Identify unsafe control actions
- Step 2: Identify scenarios leading to unsafe control

### **Identifying Causal Scenarios**



# STAMP (System-Theoretic Accident Model and Processes)

- Defines safety as a control problem (vs. failure problem)
- Applies to very complex systems
- Includes software, humans, new technology
- Based on systems theory and systems engineering
- Expands the traditional model of the accident causation (cause of losses)
  - Not just a chain of directly related failure events
  - Losses are complex processes

### Safety as a Dynamic Control Problem (STAMP)

- Events result from lack of enforcement of safety constraints in system design and operations
- Goal is to control the behavior of the components and systems as a whole to ensure safety constraints are enforced in the operating system
- A change in emphasis:



"enforce safety/security constraints on system behavior"

### **Changes to Analysis Goals**

- Hazard analysis:
  - Ways that safety constraints might not be enforced (vs. chains of failure events leading to accident)
- Accident Analysis (investigation)
  - Why safety control structure was not adequate to prevent loss

(vs. what failures led to loss and who responsible)

#### **Processes**

System Engineering (e.g., Specification, Safety-Guided Design, Design Principles)

Risk Management

**Operations** 

Management Principles/ Organizational Design

Regulation



#### **Tools**

Accident/Event Analysis

CAST

Organizational/Cultural Risk Analysis

Hazard Analysis
STPA

Identifying Leading Indicators

Specification Tools
SpecTRM

Security Analysis STPA-Sec



**STAMP: Theoretical Causality Model** 

#### Is it Practical? Does it Work?

- STPA used in a large variety of industries around the world
- Most of these systems are very complex (e.g., the new U.S. missile defense system)
- In all cases where a comparison was made (to FTA, HAZOP, FMEA, ETA, etc.):
  - STPA found the same hazard causes as the old methods
  - Plus it found more causes than traditional methods
  - In some evaluations, found accidents that had occurred that other methods missed (e.g., EPRI)
  - Cost was orders of magnitude less than the traditional hazard analysis methods

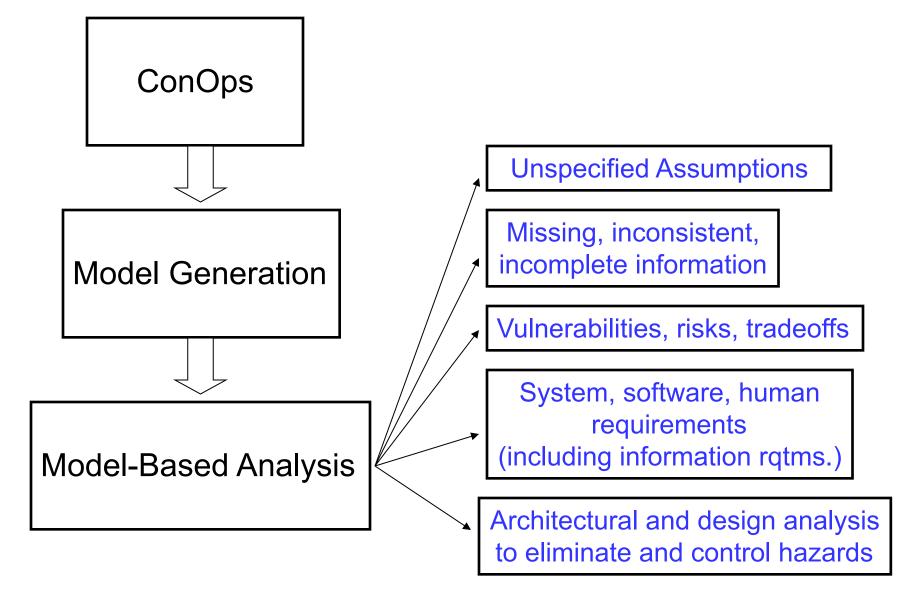
### **LEARN 1 Grant (1) Results**

- Developed new analysis technique (based on STAMP and systems theory) to be used in early concept analysis
  - Rigorous procedure to construct the models from the ConOps
  - Analysis procedures to analyze the model
- 2. STECA (System-Theoretic Early Concept Analysis) uses ConOps to identify
  - 1. Missing, inconsistent, conflicting safety-related information
  - 2. Vulnerabilities, risks, tradeoffs
  - 3. Safety requirements for rest of system life cycle
  - 4. Potential design or architectural solutions for hazard scenarios
  - Information needed by humans and by automation to operate safely (process models)

### LEARN 1 Grant (2)

- 3. Demonstrated STECA on TBO (Trajectory-Based Operations) ConOps
- Compared it to results of TBO PHA (Preliminary Hazard Analysis)
- 5. Extended STAMP hazard analysis to include some sophisticated human factors concepts (e.g., situation awareness)

## Model-Based System Engineering Dr. Cody Fleming



Joint Planning and Development Office

# JPDO Trajectory-Based Operations (TBO) Study Team Report

December 4, 2011











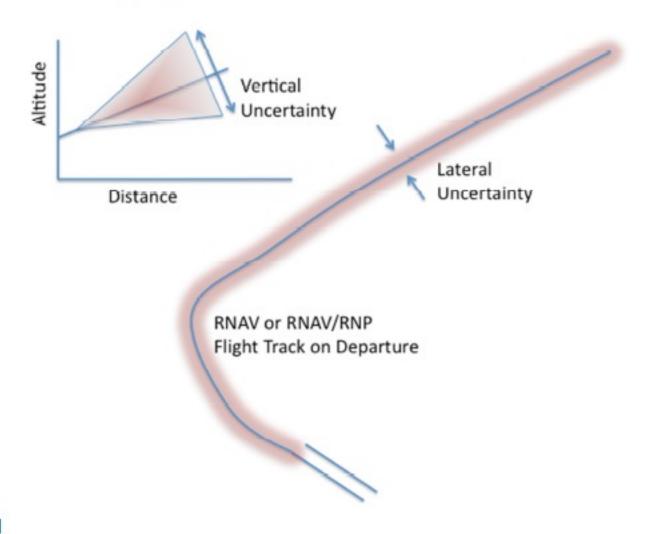








# Application—TBO



#### **System Hazards**

- H1: Aircraft violate minimum separation (LOS or loss of separation, NMAC or near-midair collision)
- H2: Aircraft enters uncontrolled state
- H3: Aircraft performs controlled maneuver into ground

#### **Safety Constraints**

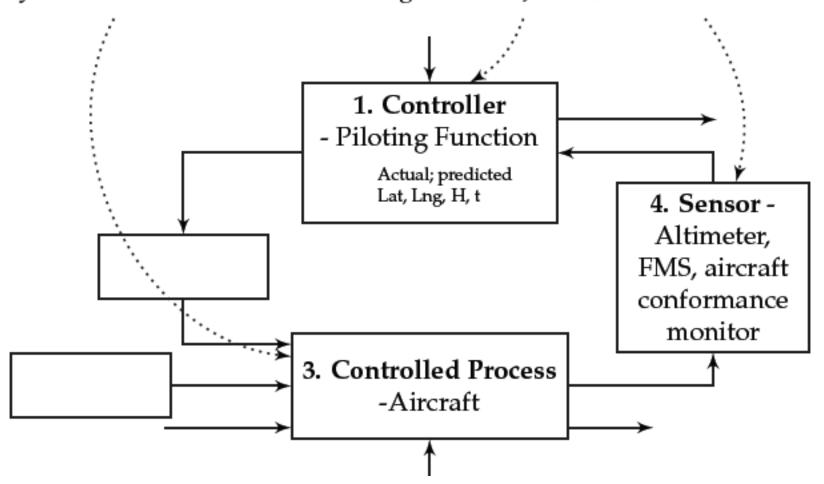
- SC-1: Aircraft must remain at least TBD nautical miles apart en route [†H-1]
- SC-2: Aircraft position, velocity, must remain within airframe manufacturer defined flight envelope [ÎH-2]

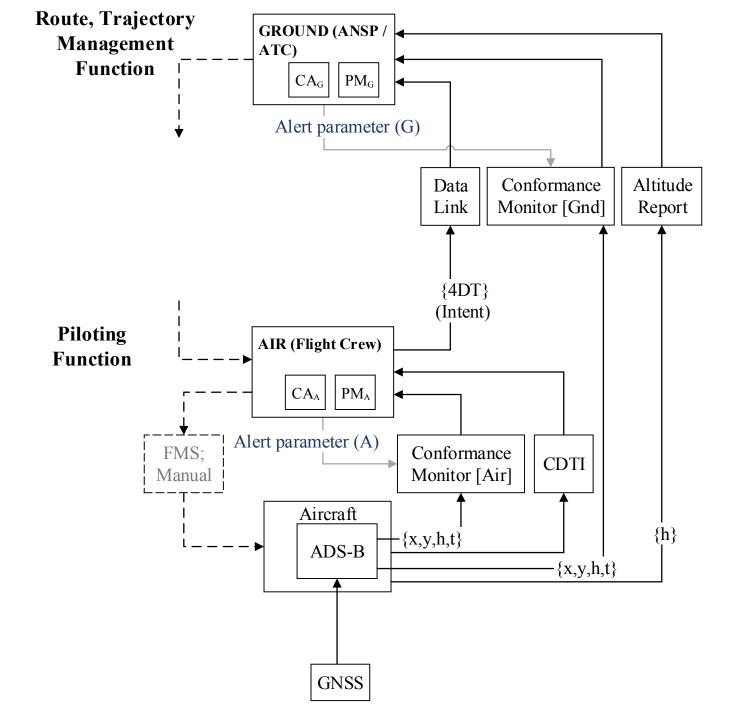
## Identify Control Concepts

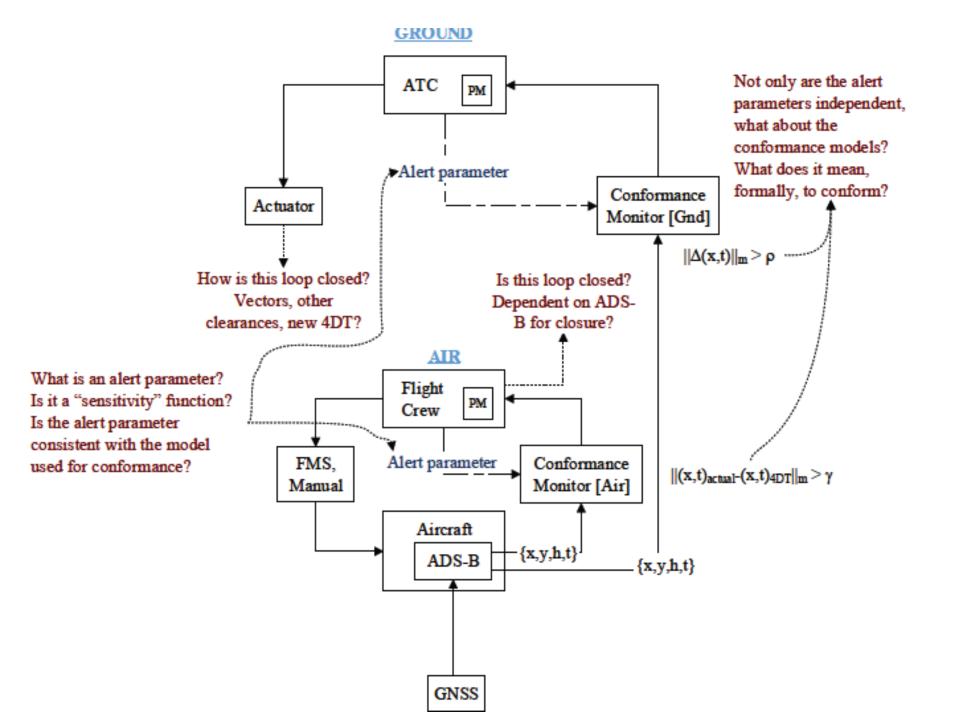
TBO conformance is monitored both in the <u>aircraft</u> and on the <u>ground</u> against the agreed-upon 4DT. In the <u>air</u>, this monitoring (and alerting) includes lateral deviations based on RNP..., longitudinal ..., vertical..., and time from the FMS or other "time to go" aids. [JPDO, 2011]

Subject	Conformance monitoring, Air automation
Role	Sensor
Behavior	Transmits binary or discretized state data to controller
Type	(i.e. measures behavior of process relative to thresholds;
	has algorithm built-in but no cntl authority)
	Sythesizes and integrates measurement data
Context	This is a decision support tool that contains algorithms
	to synthesize information and provide alerting based on
	some criteria.

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## **Analysis**

- 1. Are the control loops complete?
- 2. Are the system-level safety responsibilities accounted for?
- 3. Do control agent responsibilities conflict with safety responsibilities?
- 4. Do multiple control agents have the same safety responsibility(ies)?
- 5. Do multiple control agents have or require process model(s) of the same process(es)?
- 6. Is a control agent responsible for multiple processes? If so, how are the process dynamics (de)coupled?

"Completeness" "Analyzing Safety-Responsibilities" "Coordination & Consistency"

## Analysis (2)

- Analysis properties defined formally, e.g.,
  - Gaps in responsibilities

$$(\forall \sigma_i \in \Sigma) (\exists c \in \mathscr{C}) [P(c, \sigma_i)], \tag{6}$$

Conflicts in responsibilities

$$(\forall H_i \in \mathcal{H}) (\neg \exists c \in \mathscr{C}) [P(c, H_i) \land P(c, \mathcal{G})] \tag{7}$$

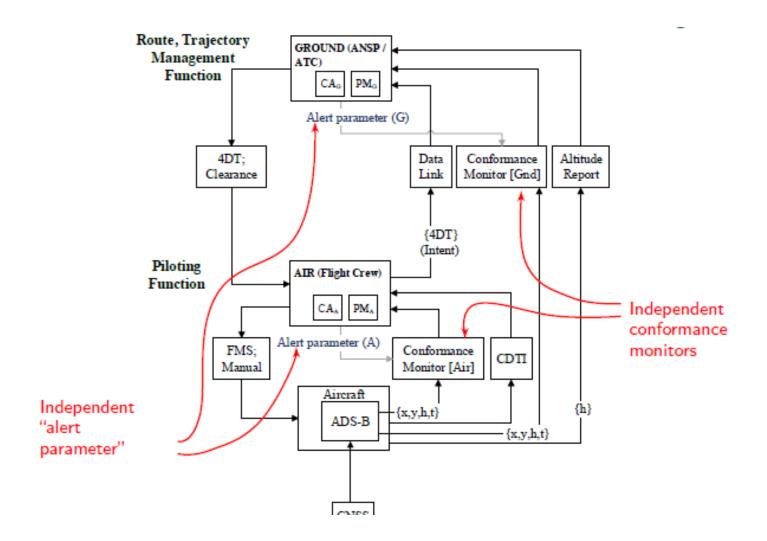
Coordination principle

$$(\forall c \in \mathscr{C}_i) (\forall d \in \mathscr{C}_j) \exists (\mathscr{P}(c, d) \lor \mathscr{P}(d, c)) [A(c, \mathcal{V}_p) \land A(d, \mathcal{V}_p)], \quad (8)$$

Consistency principle

$$(\forall v \in \mathcal{V}, \forall c \in \mathcal{C}_i, \forall d \in \mathcal{C}_j \mid A(c, v) \land A(d, v))$$
$$[\rho_i(a, v) \equiv \rho_i(a, v) \land G_i \equiv G_i] \quad (9)$$

### **Coordination and Consistency**



### Software Requirements

#### Scenario 1:

The conformance monitoring model, i.e. the protected airspace volume, is insufficient or inadequate to maintain spacing

#### Causal Factors:

- This scenario might occur when the 4DT itself has a conflict;
- The conformance model is not updated to coincide with changing operations (e.g. en route vs. approach); [Model Condition, Observability Condition]
- The model does not ensure separation because additional traffic has joined the flow and constrained the airspace; [Model Condition, Observability Condition]
- Different aircraft have different conformance monitors

### Software Requirements

#### Scenario 1:

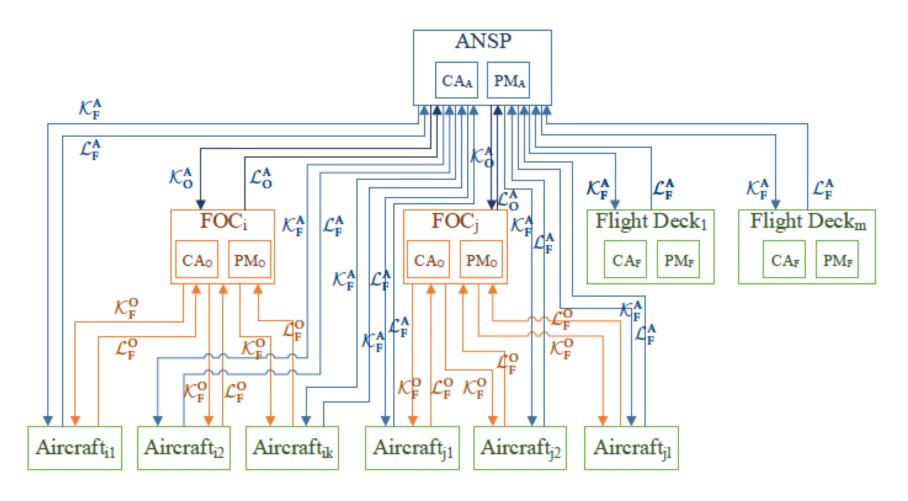
The conformance monitoring model, i.e. the protected airspace volume, is insufficient or inadequate to maintain spacing

#### Requirements:

- \$1.1 4D Trajectories must remain conflict-free, to the extent possible
- S1.2 Air traffic controllers, flight crews, and/or operations centers must be notified within TBD seconds of an overlap between any two 4D trajectories
- S1.3 Conformance volume must be updated within TBD seconds of change in separation minima
- S1.4 Conformance monitoring software must be provided with separation minima information
- S1.5 ...

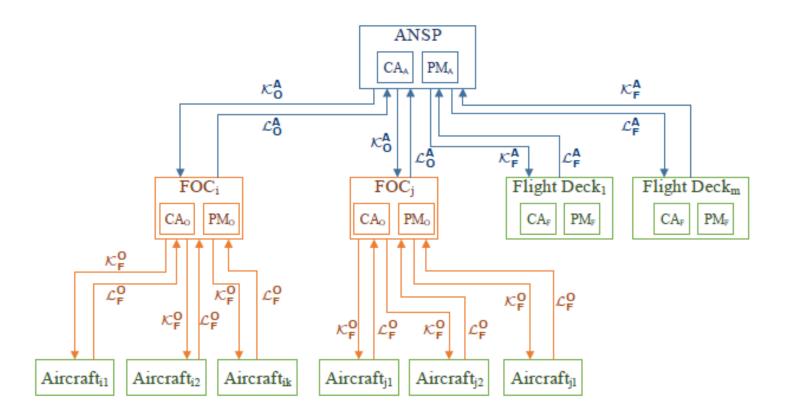
In same way specify requirements for hardware, human operators (pilots, air traffic controllers), interactions, etc.

### **Comparing Potential Architectures**

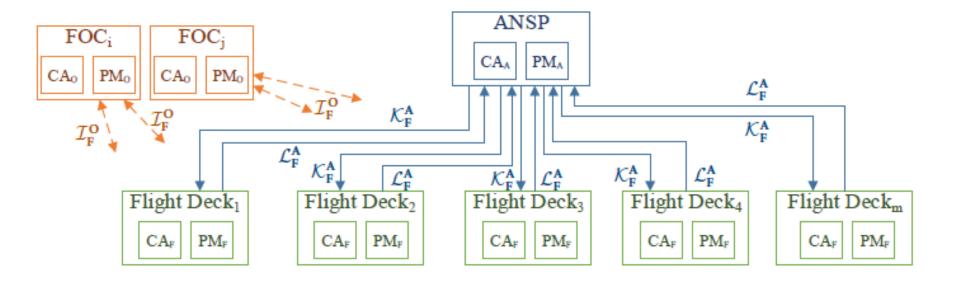


**Control Model for Trajectory Negotiation** 

### **TBO** Negotiation



Additional Requirement:  $\mathcal{K}_F^A$  and  $\mathcal{K}_F^O$  shall not occur simultaneously.



### **Alternative Control Model for Trajectory Negotiation**

(Can compare architectures with respect to hazardous scenarios added or eliminated)

## Recent PHA on TBO ConOps

Hazard Name	Hazard Desc.	Causes	S e v	L i k e	Assumed Mitigations	Mi t. St r.	R i s k	Justification
ADS-B Ground System Comm Failure	GBA does not receive ADS-B message	Receiver failure	Н	L	Redundant equipment; certification requirements; etc.	M	М	Strength of mitigations depends on type of backup
GBA fails to recognize dynamic situation and is unable to find a solution	Software lacks robustness in its implementation that leads to inability to find a solution	Design flaw, coding error, insufficient software testing, software OS problems			Comprehensive system testing before cert. and operational approval. Pilot or controller could recognize in some cases.			Anything that is complex can lead to this situation

### **Comparison of STECA with Standard PHA**

#### PHA

- Vague statements that do not help with designing safety into the system
- Concentrates on component failure

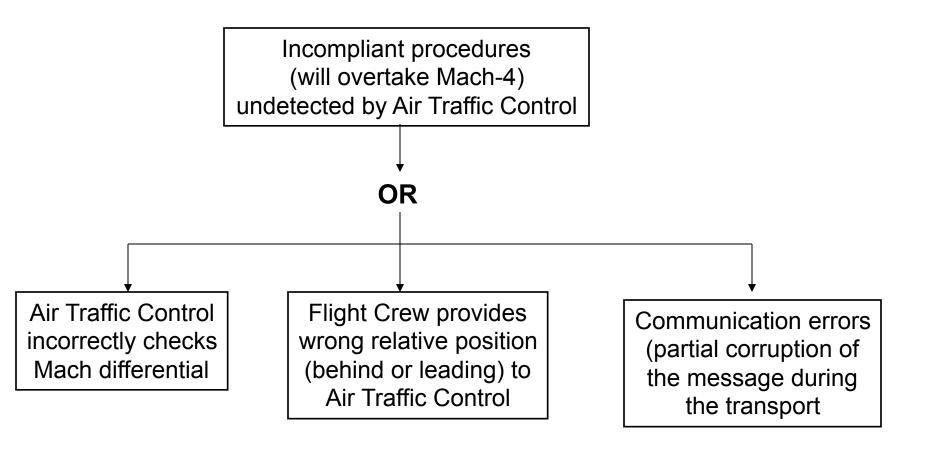
#### STECA:

- Generates specific behavioral requirements for system, software, and humans to prevent hazards
- Identifies specific scenarios leading to a hazard, even when do not involve a component failure
- Provides means for analyzing potential designs and architectures and generating mitigations

# Including Human-Controller in Hazard Analysis

- Cameron Thornberry (MIT Master's thesis)
- Leveraged principles from Ecological Psychology and basic cognitive models
- Two basic causal categories:
  - Flawed detection and interpretation of feedback
  - Inappropriate affordance of action
- Demonstrated on a proposed airspace maneuver called In-Trail Procedure that had been analyzed using STPA
  - Identified additional causal factors and unsafe control actions compared to RTCA analysis
  - Same ideas used in our TBO analysis

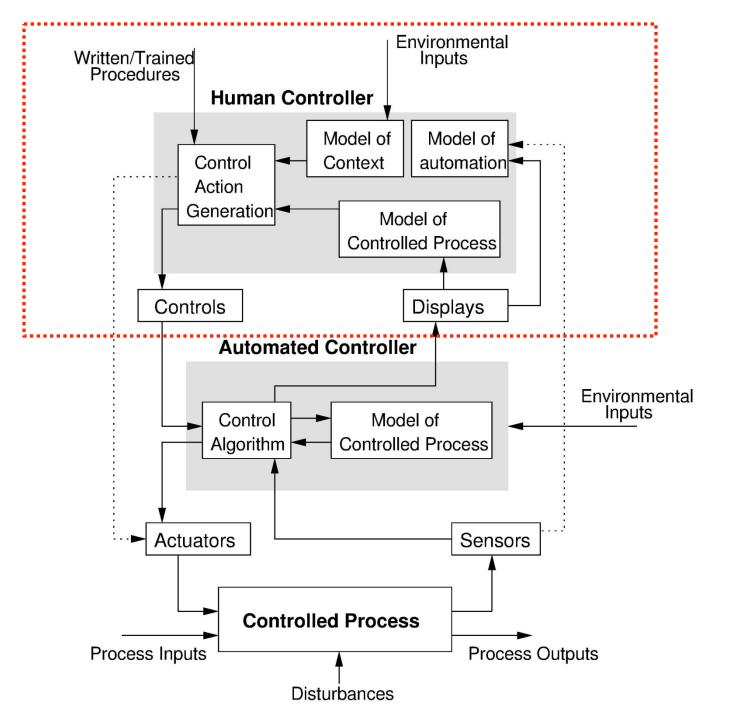
### **Human Factors in Hazard Analysis**

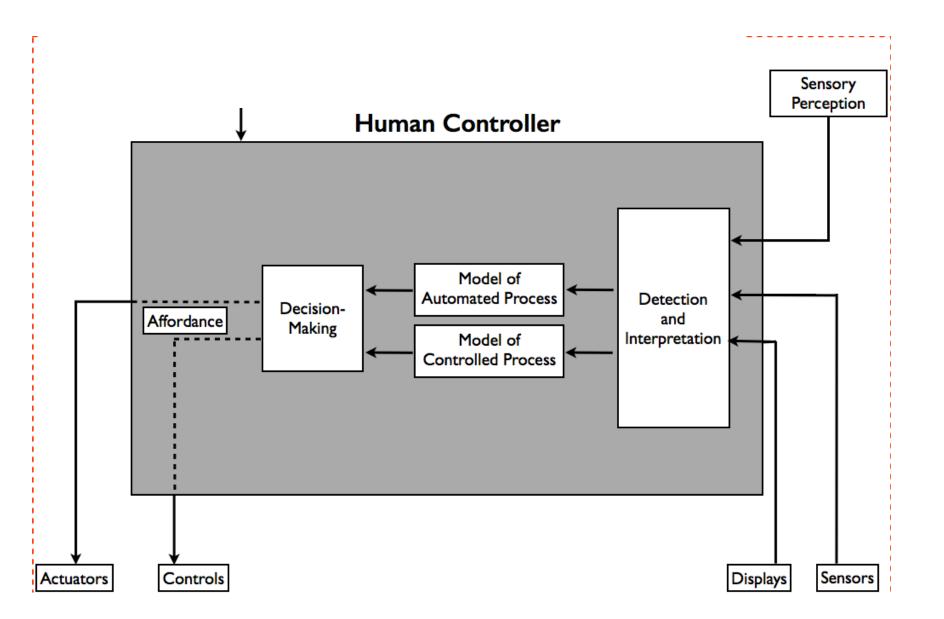


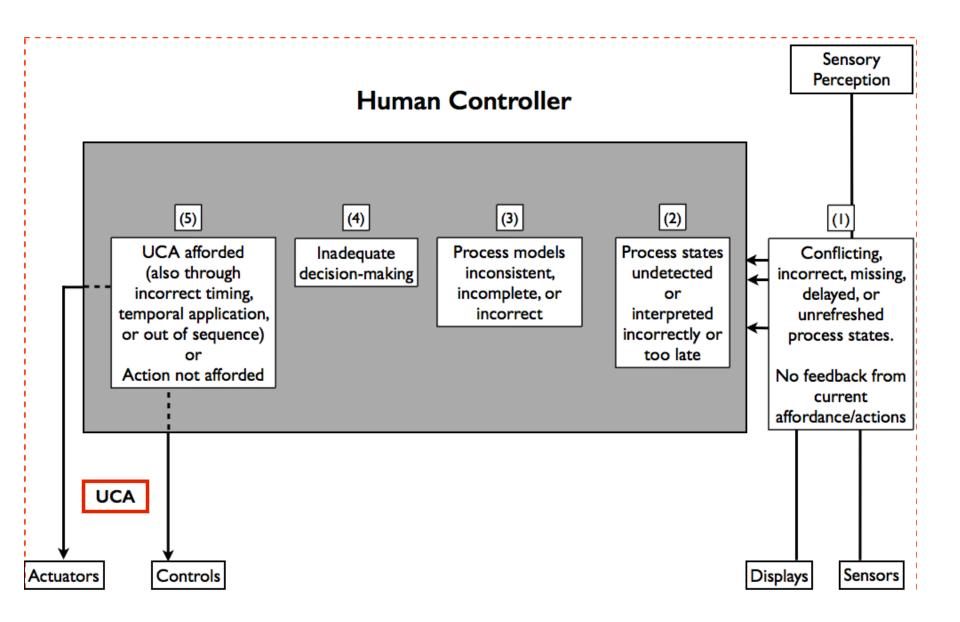
Example Fault Tree for Human Operator Behavior (adapted from RTCA, 2008)

### **STAMP Assumptions**

- Human error is never a root cause
- Need to ask what led to that error in order to eliminate or reduce it
- The error almost always rooted in system design or in the context in which human working







### **Augmented Analysis**

- Identify information controller needs and when needed (e.g., situation awareness)
- Identify detailed scenarios that could lead to the unsafe behavior (control actions), why human acted the way they did
- Use this information to improve the system design and reduce human errors

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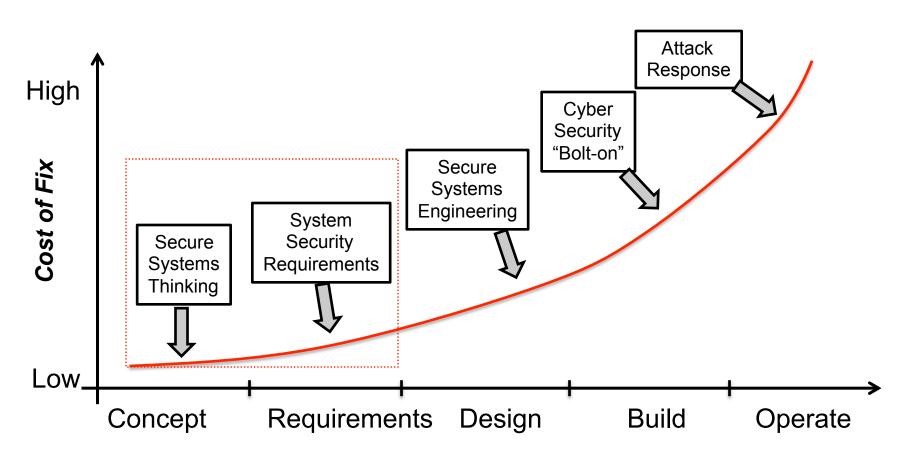
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# Potential LEARN 2 Research on Distributed Air Traffic Management

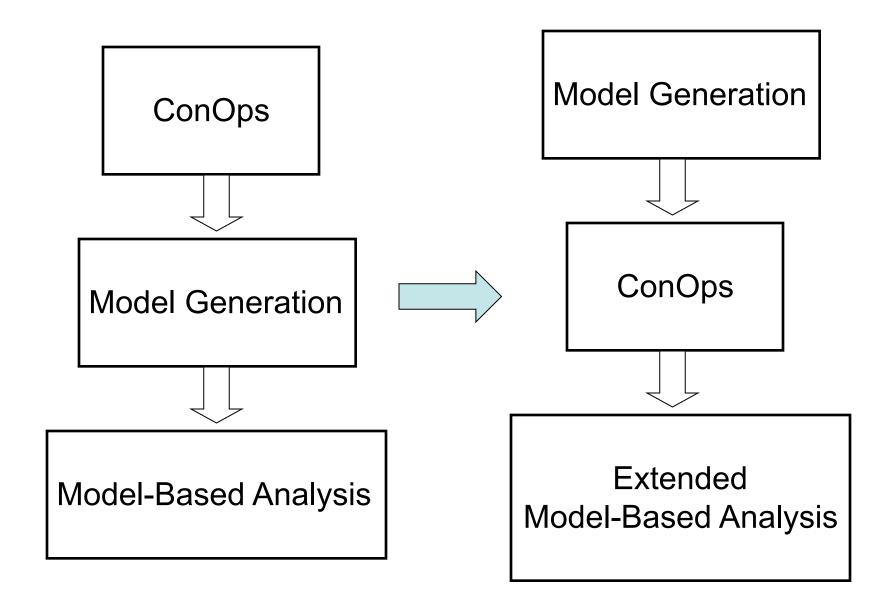
- Interested partners at: NASA Ames, NASA Langley, and JSC (Johnson Space Center)
- Topics:
  - Designing security into future air traffic management systems
  - Developing a formal ConOps development language.
  - Adding more human factors in the analysis (e.g., mode confusion)
  - Extending STECA and model-based analysis
  - UAV integration into NAS
  - Automated tools
  - Applying to most critical outstanding problems in distributed ATM

### **Build Security into ATC Like Safety**



System Engineering Phases

### **Model-Based System Engineering**



### **Extend Human Aspects of Analysis**

Written/Trained **Environmental Operational Social Physiological Procedures** Culture Context **Factors Inputs** Perception **Human Controller** Model of Automated Process Detection Decision-Affordance Making Interpretation Controlled Process

Design to maintain situation awareness, avoid mode confusion, etc.

Displays

Sensors

What should lost link procedures be?

Controls

Actuators

- How to trade between pilot/ATC and automation control authority
- Etc.

### **Extend General Analysis Capabilities**

- Analysis of safety of centralized vs. distributed operations
  - Mismatches in information flow and control flow?
  - Mismatches in control flow and agent authority?
  - Missing/incorrect environmental assumptions/
  - Hazards related to collaborative decision making and action execution across a distributed system
- Analysis of modes and levels of uncertainty that can be tolerated
- Identifying agent-level assumptions necessary to limit systemwide uncertainty and assure global safety
- Modeling and analyzing timing requirements for safety
- Tradeoffs between different qualities: safety, stability, throughput, robustness
- Etc.

### **Apply to National Airspace System**

- Apply the new tools to most critical aspects of reengineering the NAS
  - TBO versions and other proposed changes
  - Introduction of UAS into the NAS
    - Safety requires considering more than just DAA (Detect and Avoid)
    - What will impacts be on safety assumptions of current system? What changes will be needed?
    - For a mixed group of vehicles (manned, remotely piloted, unmanned), what control architectures will enable collaborative decision making that ensures safe separation?

**Analytic Reduction** 

### Systems Theory

(Allows seeing more of program space and evaluate potential Solutions)

